



TRANSGUARD GROUP

Annual Report FY25/26

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HIS HIGHNESS SHEIKH MOHAMMED BIN RASHID AL MAKTOUM

Vice President and Prime Minister of the UAE
and the Ruler of Dubai



HIS HIGHNESS SHEIKH AHMED BIN SAEED AL MAKTOUM

Chairman and Chief Executive, Emirates Airline and Group
and Chairman of the Board, Transguard Group



Mohammed Almazrouei

Chief Operating Officer,
Al Hail Holding



Hamad Darwish

Chief Executive Officer,
Al Hail Holding



Michael Doersam

Chief Financial and
Group Services Officer,
Emirates Group



Adnan Kazim

Deputy President and
Chief Commercial Officer,
Emirates Airline



Nidal Khatib

Chief Financial Officer,
Al Hail Holding



Shahreyar Nawabi

Chief Executive Officer,
Emirates Flight Catering



Our Mission

To be the trusted partner of the UAE's business community, enabling our clients' success with responsive and integrated support solutions.



Our Vision

To align ourselves with the UAE's vision by curating and delivering bespoke solutions that enable organisations, improve lives and enhance the happiness of employees and customers.



CEO'S MESSAGE

Over the past 25 years, Transguard has learned that the true test of any organisation is not how it behaves when everything is certain, but how it responds when the horizon is less clear. Our performance throughout FY25/26 demonstrated the strength and discipline that our business is known for, resulting in a record financial result for the second year in a row. This was not achieved by chance, but as a direct byproduct of rigorous cost discipline, operational efficiency and a relentless focus on doing the fundamentals well, even as we continued to invest for the future. Across multiple industries, we have also strengthened our market positions, capturing increased share through consistent execution, trusted partnerships and an ability to scale responsibly in environments where reliability truly matters.

While we once again find ourselves in a period marked by rapid change and regional and global uncertainty, I'm proud of the one word that continues to capture who we are and how we move forward: resilience.

This resilience is not an abstract idea. Instead, it is the product of how we work together every day. It is the collaboration between teams on the ground and colleagues in our offices, between our business units and our partners, between Transguard and the authorities we are privileged to support. It is this spirit of collaboration that has allowed us to remain a trusted partner for the UAE's business community, even as the landscape around us shifts.

During FY25/26 we took important steps to deepen our role in the nation's development. We signed strategic Memorandums of Understanding with key government entities including Al Ameen Service and the General Directorate of Identity and Foreigners Affairs – Dubai, agreements that strengthen our contribution to public security awareness and labour welfare across the emirate. We continued to align ourselves with the UAE's ambition to be a global hub for innovation by working closely with the DIFC Innovation Hub, where we are supporting the next generation of smart, data-driven solutions for the built environment. We also expanded our reach by signing an MOU with myTVS that will provide a complete end-to-end logistics solution for fleets, enterprises and consumers across all industries in the UAE and bolstered our capabilities and recruitment partnerships in Sri Lanka and beyond.

FY25/26 was also a year of important relationships and recognition at the highest levels. We were honoured to welcome the President of Liberia to our headquarters, a visit that reflected both the international confidence in the UAE and the growing visibility of Transguard as a reliable partner in this region. Moments like this remind us that our work is not confined to individual contracts or projects but is part of a wider network of trust that connects countries, institutions and people.

RABIE ATIEH
Chief Executive Officer

Every day we recommit ourselves to being the trusted partner of the UAE's business community, curating and delivering bespoke solutions that enable organisations, improve lives and enhance the happiness of employees and customers. Trust and integrity, safety and welfare, progress and innovation, collaboration and customer focus are not just words on a page but the principles that guide our decisions every day. Whether we are supporting an airline, a government ministry, a financial institution or a construction site, our goal remains the same: to stand alongside our clients as they navigate change and to help them succeed with responsive, integrated support solutions.

None of this would be possible without the strength, wisdom and clarity of vision of this nation's leadership. We are deeply grateful to the rulers of the United Arab Emirates and to the authorities and regulators with whom we work so closely. Their steady guidance allows companies

like Transguard to plan with confidence, invest in people and innovation and continue to serve the country in times of calm and in times of challenge alike. We are especially proud to operate under the chairmanship of His Highness Sheikh Ahmed bin Saeed Al Maktoum, whose unwavering support and belief in our role has been a constant source of encouragement.

As we look ahead, we do so with open eyes. We acknowledge that the world around us remains complex and sometimes unpredictable. But we also know that we are better prepared than ever before. Our foundations are strong, our partnerships are deep and our people are resilient. Together, we will continue to stand firm for our clients, for our colleagues and for the nation, confident that whatever the next chapter brings, Transguard will meet it with the same composure, unity and sense of purpose that has defined our first quarter century.



Our Values

Trust and Integrity: We are committed to being trustworthy and reliable, upholding the highest standards of integrity in all our actions.

Safety and Welfare: We place safety at the forefront of everything we do and treat everyone with respect and care, prioritising the wellbeing and humanity of our employees and customers.

Progress and Innovation: We strive for progress and innovation, leveraging data-driven insights and sustainable practices to drive success.

Collaboration and Customer Focus: We foster collaboration and focus on serving our customers, investing in people and staff welfare to achieve excellence.

FY25/26 has been a landmark year for Transguard Group – one defined by disciplined execution, sustainable growth and continued investment in the operational and technological capabilities that underpin our long-term strategy.

A Year of Strong, Broad-Based Growth

The Group delivered record revenues of ₪3.86 billion, representing 20% year-on-year growth.

Group-wide headcount reached 78,500 active employees, up 13.5% vs prior year, reflecting both volume growth and our success in retaining and mobilising talent at scale.

This year's performance is a testament to the dedication of our people, the resilience of our diversified business model, the strength of our customer relationships and our ability to respond quickly to evolving market conditions.

Profitability Strengthened Through Efficiency and Margin Discipline

Profitability improved meaningfully during the year, with Profit Before Tax rising to ₪350 million, a 32% increase over FY24/25. This was achieved despite margin pressures in certain service lines.

Our gross margins held steady at 16.0%, supported by cost discipline, productivity enhancements and continued focus on operational excellence across business units.

Strategic Investment for Long-Term Growth

The year saw the Group continue its strategic investment programme, with significant capital expenditure, focused on:

- Expansion and renewal of our armoured fleet and smart cash machines within our Cash business;
- Continued investment in accommodations and staff welfare;
- Technology upgrades including Oracle Fusion, disaster recovery enhancements and digital automation; and
- Customer-driven capex supporting growth across Facilities Management, Security Services, Systems Integration and Logistics.

These investments not only support current operational needs but build the foundation for the next phase of sustainable, technology-enabled growth.

Positioning for FY26/27

As we enter FY26/27, we do so with confidence – despite the current regional geopolitical issues – supported by a robust financial position, a strong revenue pipeline and a clear strategy for continued, sustainable growth.

I would like to extend my gratitude to our Board, our leadership team and our colleagues across the Group for their commitment and contribution to another exceptional year.

NICK BEER

Chief Financial & Support Services Officer

Key Performance Indicators <i>Amounts in AED '000</i>	Actual	Actual	Actual	Actual
	2025-26	2024-25	2023-24	2022-23
Revenue	3,860,833	3,208,359	2,766,467	2,506,412
EBITDA	517,344	428,172	368,696	311,737
EBITDA Margin %	13%	13%	13%	12%
Operating Profit	378,688	306,534	255,158	210,213
Operating Margin %	10%	10%	9%	8%
Profit Before TAX (PBT)	350,066	265,126	203,301	172,127
PBT %	9%	8%	7%	7%
Profit After TAX (PAT)	317,687	237,009	203,301	172,127
PAT %	8%	7%	7%	7%



CASH MANAGEMENT

FY25/26 marked a year of acceleration for Transguard's Cash Management division as it expanded its national footprint, strengthened its digital payments ecosystem and delivered measurable growth across all service lines. With demand for secure cash handling and automation continuing to rise, the division further advanced its position as the UAE's most comprehensive provider of integrated cash and payments solutions.

A key milestone was the installation of more than 6,800 Smart Cash Deposit Machines (SCDM) across the UAE, reinforcing Transguard's position as the country's largest SCDM network. During FY25/26 alone, more than 770 new units were deployed to support clients across retail, fuel, hospitality and corporate sectors. This continued expansion contributed to a 7% increase in cash processing volumes, reflecting sustained demand for secure, efficient and technology-enabled cash solutions.



6,800

Smart Cash Deposit Machines

The year also saw the successful launch of Transguard's Acquiring Point of Sales solution for SMEs and corporate clients. This addition expanded the division's financial ecosystem, enabling businesses to accept payments securely while complementing existing cash management services. The new solution supports Transguard's long-term strategy to integrate cash and digital capabilities into a single, streamlined service suite.

Commercial performance remained strong throughout the year. The division renewed more than 119 contracts with a combined value of **₹129 million** and secured new business valued at **₹62 million**, highlighting strong client retention and continued success in winning competitive mandates.

Alongside commercial growth, Cash Management continued to strengthen its governance and compliance framework. During FY25/26, the division achieved PCI DSS certification as well as ISO 27001:2022 for Information Security Management,

Renewed contracts worth

₹ 129 Million

ISO 27701:2019 for Privacy Information Management and ISO 22301:2019 for Business Continuity Management, reinforcing its commitment to the highest standards of security, resilience and operational integrity.

Strategic partnerships also played an important role during the year. Transguard signed MOUs with the Department of Finance and UXE, supporting future

collaboration in payment innovation and cash lifecycle optimisation. The division also supported the launch of Zand Pay and participated once again in the Emarat Al Ameen challenge.

Through large-scale deployments, strengthened digital offerings and high-value contract wins, FY25/26 represented another significant year of progress for Transguard's Cash Management division.



L to R: Rabie Atieh, Chief Executive Officer, Transguard Group and Ahmad Ali Meftah, Executive Director Central Accounts Sector, Department of Finance, during the signing ceremony at Gitex 2025.



PROTECTIVE SERVICES

Transguard Protective Services (TPS) entered FY25/26 with strong momentum, delivering one of its most operationally active and strategically significant years to date. As the UAE's largest private security services provider, TPS continued to secure Critical National Infrastructure, global brands and high-profile events, whilst expanding capability across specialised security disciplines.

Training and capability development remained central to operational excellence. Major trauma training programmes were rolled out across the Security and Aviation Security teams, strengthening first-response readiness. The performance of our K9 Explosive Detection unit continued to be strong, screening more than 650,000 packages and cargo pallets during the year while maintaining a significant presence at both Dubai International Airport and Al Maktoum International Airport.



650K

Packages and cargo pallets screened



250

Major event security operations delivered

Executive Protection recorded its largest growth to date, delivering more than 350 operations across the UAE, wider GCC, Asia and the UK. Events Security also achieved its biggest year on record with more than 250 operations delivered across the UAE, including the Emirates Dubai 7s, Race to Dubai, HSBC European Golf Championships Abu Dhabi, Icons of Porsche, UFC events and multiple high-profile sporting and entertainment occasions across Abu Dhabi, Qatar and Saudi Arabia.

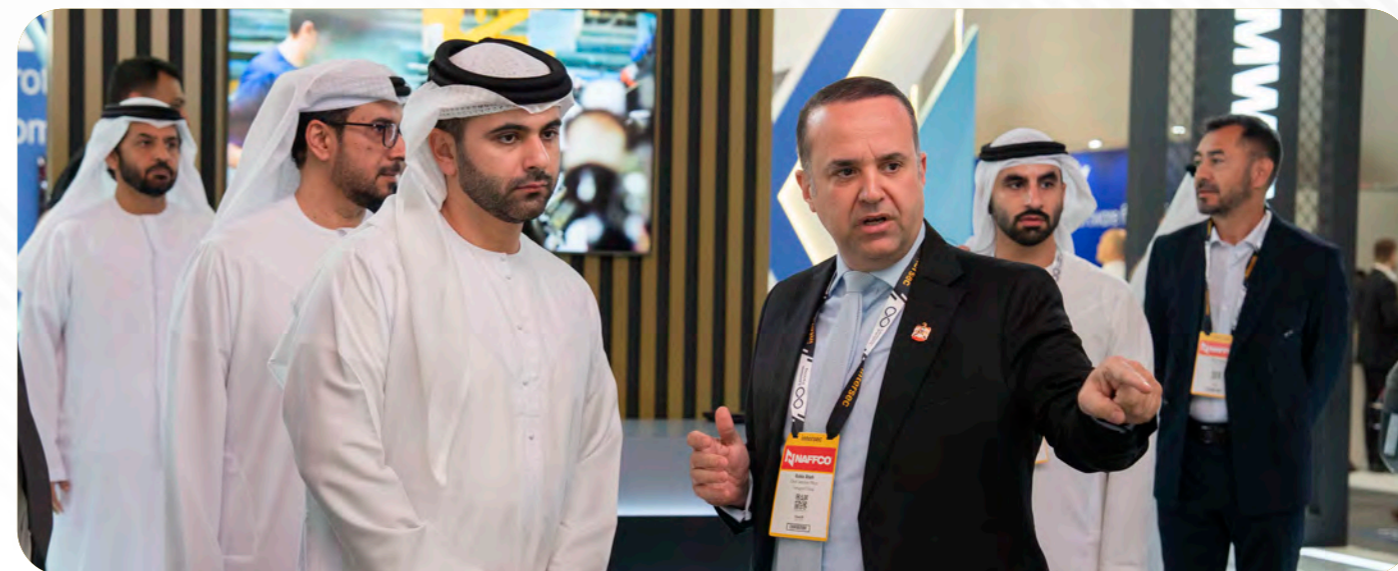
FY25/26 also saw several landmark project wins. TPS was appointed to support the Wynn Casino development on Al Marjan Island in Ras Al Khaimah, the Zayed Museum in Abu Dhabi and Dubai Health. The division also provided security support during filming for the third instalment of a major Hollywood franchise outside Abu Dhabi,

demonstrating discretion and specialist capability in high-risk, high-profile environments.

Systems Integration delivered a strong contribution during the year, co-hosting the region's first Control Room 360 workshop and marking its second appearance at Intersec, where two strategic MOUs were signed with FAAC Technologies Middle East and DGB. The team also completed the design, build and fit out of

the American University of Sharjah's new control room.

TPS was named Security Company of the Year at the Dubai Holding Community Service Awards and strengthened partnerships through an MOU with Polaris. FY25/26 stands as one of the most successful years in the division's history, underpinned by scale, resilience and service excellence.



Our Chief Executive Officer, Rabie Atieh, gives an exclusive demonstration of our cutting-edge Control Room to His Highness Sheikh Mansoor bin Mohammed bin Rashid Al Maktoum during Intersec 2026.



FACILITIES MANAGEMENT

FY25/26 reinforced Transguard Facilities Management's leadership in the UAE's built-environment sector as the division advanced its digital capability, delivered measurable sustainability gains and strengthened its role in shaping next-generation Facilities Management (FM) solutions. With a daily cleaning footprint exceeding 50 million square feet and a workforce of more than 7,000 cleaning professionals, the division continued to support clients across commercial, residential and mixed-use environments.

A major milestone during the year was the deployment of a new CAFM system, enhancing operational visibility, improving response times and strengthening service delivery across all disciplines. The platform has enabled more efficient resource planning and faster issue resolution, delivering tangible benefits for clients.

Sustainability remained central to FM operations throughout FY25/26. Energy consumption across the portfolio was reduced by 3.95%, equivalent to 1,684 MWh, while reliance on renewable energy increased by 15%, supported by 1,937 MWh of clean energy generated through solar installations at accommodation facilities. Water usage declined by 3.68%,

saving approximately 8.2 million Imperial gallons. The division also completed and commissioned three solar plants with a combined capacity of 756 kWp, generating annual utility savings of **₹332K**. In addition, an 11% year-on-year increase in greywater production delivered an additional 2 million Imperial gallons, translating into savings of **₹214K**.

Annual utility savings of **₹ 332K**



Daily cleaning footprint exceeding **50 Million square feet**

Innovation also remained a key focus through the Transguard Early-Stage Accelerator Programme, powered by the DIFC Innovation Hub. The six-week programme brought together global start-ups working on AI-driven automation, IoT-enabled efficiency and predictive analytics for energy optimisation, predictive maintenance, adaptive security and smart workspace automation. Final judging took place during FinTech Week in May 2025, with Lamarr.ai named the programme winner. Transguard subsequently signed an MOU with Lamarr.ai during Intersec 2026 to support continued collaboration.

The division's commitment to excellence was further reflected in client and industry recognition. Transguard supported First Abu Dhabi Bank in achieving LEED Operations and Maintenance Platinum certification and One Central at Dubai World Trade Centre in securing LEED Operations and Maintenance Gold certification. FM also earned an Ecovadis Gold rating, placing Transguard among the top 5% of companies assessed globally and the only organisation in the UAE to receive this distinction under a group assessment. The division also achieved ISO 41001:2018 certification.



Transguard Group and Lamarr.AI signed an MOU during Intersec 2026. L to R: Shariq Hassan, Director - Facilities Management and Sustainability; Simon Crossland, Director - Transformation and Business Resilience; Tarek Rakha, Chief Executive Officer and Co-Founder, Lamarr.AI; Rabie Atieh, Chief Executive Officer, Transguard Group; Yasser El Masri, Head of Research, Lamarr.AI.



AVIATION PARTNER SOLUTIONS

Transguard Aviation delivered an impressive performance in FY25/26, driven by increased market share, the successful delivery of seasonal peak operations and a combination of new business wins and sustained organic growth.

The division achieved a 14% increase in business performance, supported by deeper engagement with existing clients, expanded managed service lines and continued enhancements to service excellence standards across all operations.

During the year, eight new contracts were secured across major airline and freight operators, expanding Transguard Aviation's footprint at key airport locations across the UAE. These partnerships further strengthened the division's position as a preferred supplier for organisations seeking resilient, high-quality aviation services. Long-standing client relationships also

continued to play a critical role, enabling collaborative problem solving and joint innovation across passenger, cargo and airport operations.

Operational resilience remained a defining strength, particularly during seasonal peak periods. Our aviation teams demonstrated agility and scale, enabling service continuity during high-demand travel windows and weather-related disruptions. Over the course of the year, the division handled 11 million bags, cleaned 18,000 aircraft, completed chauffeur drive journeys totalling more than 5.5 million kilometres, supported the preparation of 350,000 meals per day and deployed over 25,000 ad hoc staff during critical peak periods.

FY25/26 also marked meaningful progress in workforce diversification and capability development. New role designations were introduced, including the first

female Hostess contingent in Dubai Airport Terminal 3, alongside Document Verification Officers across all terminals, Skilled Customer Service staff and Lost Property Management Agents. These roles strengthened the division's technical capacity and ensured readiness for the evolving needs of the aviation sector, supported by the continued expansion of structured career pathways.

Recognition from key stakeholders remained strong, with acknowledgements from Emirates Group, Emirates Flight Catering, Dubai Airports and Abu Dhabi Airports for improvements in safety performance, service quality and operational continuity. The division also received Silver awards at the Employee Happiness Awards for Best Employee Induction Programme and Best Use of Technology to Drive Learning Initiatives. In recognition of workforce contributions, more than 650 employees were honoured through Employee of the Month and Directors Appreciation programmes.

Overall, FY25/26 was one of Transguard Aviation's most successful years, defined by expanded market share, operational resilience and continued investment in people and service excellence.

 **11 Million**
Bags handled

 **18,000**
Aircraft cleaned



In FY25/26, Workforce Solutions delivered impressive growth whilst strengthening its position as a strategic staffing partner to some of the UAE's most influential organisations. With market demand rising for scalable and compliant workforce solutions, the division continued to expand its partnerships and sector presence with 35% business growth.

This significant expansion was driven by both longstanding partnerships and new client engagements. A key highlight was being selected by one of the UAE's leading construction firms to support its ambitious workforce expansion plans. This partnership reflects the division's proven ability to mobilise large, skilled teams at speed while maintaining the highest standards of compliance and service delivery.

Workforce Solutions also deepened its strategic relationship with Huawei, one of its most important global clients. During the financial year Transguard signed a Memorandum of Understanding with Huawei to explore enhanced collaboration in staffing solutions, operational support and long-term workforce planning. This partnership was further reinforced when Workforce Solutions received Huawei's prestigious



Gold Medal Partner Award, recognising Transguard as a top-tier supplier and a trusted strategic partner. The award reflects years of consistent performance, reliability and shared commitment to operational excellence.

Alongside these achievements, Workforce Solutions continued to innovate its internal processes to ensure it remains competitive in a rapidly evolving labour market and focused on improving the employee experience, strengthening recruitment capabilities and adopting digital tools that enhance transparency and efficiency for clients.

With strong revenue growth, strengthened strategic partnerships and a solid pipeline across multiple sectors, FY25/26 was one of the most successful years to date for Workforce Solutions. The division remains committed to delivering scalable, reliable and expertly managed staffing solutions that support the UAE's dynamic business landscape.



L to R: Zahir Miah, Director – Manpower Solutions, Transguard Group; Rabie Atieh, Chief Executive Officer, Transguard Group; Kim Huang, Vice President, Huawei Global Transportation Business Unit and Terry Zhao, Director – Procurement, Huawei UAE, during an MOU signing ceremony at GITEX Global 2025.



MANPOWER

FY25/26 was a defining year for Transguard's Manpower division as it expanded its presence across the UAE's largest construction, hospitality and logistics projects. With rising demand for skilled labour and specialised site support, the division continued to deliver reliable, large-scale workforce mobilisation across some of the country's most complex developments. Headcount in the Construction portfolio grew by 32%, reinforcing Transguard's position as a trusted workforce partner for major infrastructure initiatives.

Momentum was further strengthened through a strategic partnership with ALEC, under which Transguard supplied manpower for key developments, including Marjan Island in Ras Al Khaimah and G42 Stargate in Abu Dhabi. The division also secured a major contract with Bin Ladin Contracting Group, supporting critical works at Al Maktoum International Airport.

To maintain agility in a tightening labour market, targeted recruitment drives in India ensured uninterrupted mobilisation despite evolving visa requirements.

Operations supported a diverse portfolio of strategically significant locations during the year. These included major airport projects at Sharjah Airport and Air Arabia's Sharjah facilities, alongside developments at Expo City Dubai. Manpower deployment also played a key role in national infrastructure projects such as Etihad Rail and ENOC, supporting the expansion and reliability of the UAE's transport and energy networks. Continued activity across Palm Jebel Ali, Palm Jumeirah and Palm Beach developments further reflected Transguard's involvement in landmark waterfront communities, whilst strong coverage was maintained across major retail and mixed-use destinations, including Dubai Mall, Mall of the Emirates and regional malls in Abu Dhabi.

Despite periods of regional tension, operations were sustained in line with government guidance to ensure customer project timelines were met. Financial performance remained strong, with revenue increasing by 13.9% over FY24/25.

Beyond Construction, the Manpower and Logistics team onboarded and trained 3,500 new employees to support Careem's expanding courier fleet. The

landscaping sector also grew, with three new clients onboarded and daily deployment exceeding 1,000 personnel.

In Hospitality, onboarded ten new properties across Hilton, Accor, Marriott and IHG. We were also awarded housekeeping and porter services for both ExecuJet terminals at Dubai International Airport and Al Maktoum International Airport.

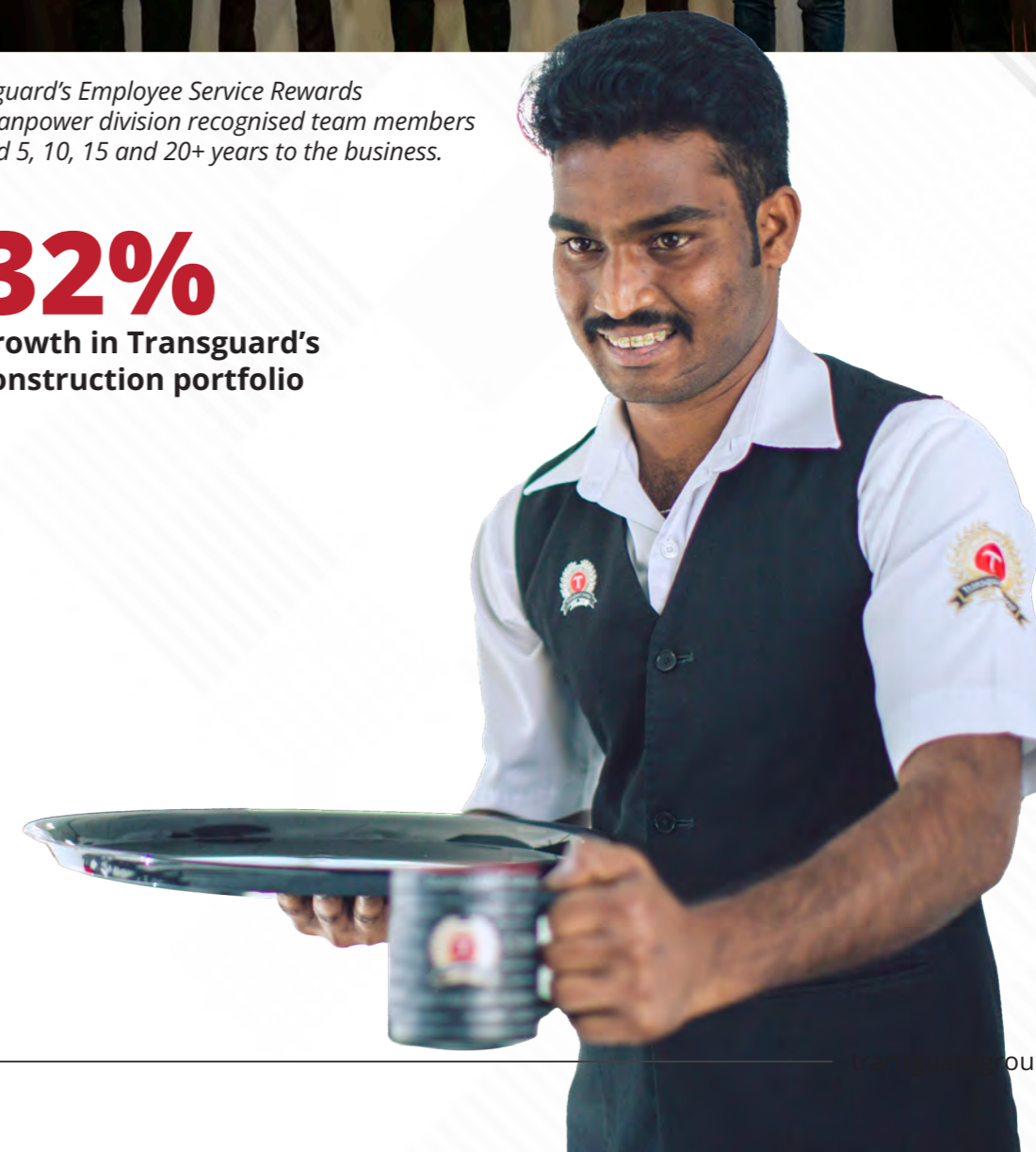


Through the Transguard's Employee Service Rewards Programme, the Manpower division recognised team members who have dedicated 5, 10, 15 and 20+ years to the business.



32%

Growth in Transguard's Construction portfolio



Transguard Living delivered a year of strong digital and operational evolution in FY25/26 as it expanded its service portfolio, enhanced its technology platforms and secured major new residential management contracts. The division continued to build its reputation as a trusted provider of modern, convenient and customer-centred home services.

A key highlight of the year was the full upgrade of the division's CRM backend system. This transformation has improved workflow visibility, enabled faster response times and created a more seamless connection between customers, technicians and support teams.

The division also extended its integrated service model through a major collaboration with one of the UAE's leading property developers. This integration now allows tenants using the developer's app to access Transguard Living's services directly, further embedding our solutions within the everyday living experience of thousands of residents.

Operational growth was another defining theme of the year. Transguard Living secured a significant contract to manage the crew and pilot accommodations of



a leading national airline, covering more than 17,000 units. This win represents one of the division's largest mobilisation projects to date and highlights its ability to manage complex, high volume residential environments.

FY25/26 also saw continued momentum in the "Fix" service line, which recorded more than 100% growth over the financial year. The division further strengthened its offering with the launch of new Annual Maintenance Contract packages designed to provide residents with reliable, cost effective solutions for home upkeep.

With enhanced digital capability, expanded service offerings and major new partnerships, FY25/26 was a pivotal year for Transguard Living as it continued to redefine what modern home services can look like in the UAE.

Your All-in-one Home Maintenance Services From the Convenience of Your Phone

Scan here to learn more

Download on the App Store | GET IT ON Google Play



KMS continued its rapid upward trajectory in FY25/26 as it strengthened its specialist technical capabilities and expanded its reach across the Aviation, Hospitality and wider food production sectors. With growing demand for expert kitchen equipment support, the division remained a valued partner for high-volume and high-end culinary operations.

A key highlight of the year was KMS' expansion into regional airports and flight catering operations. This growth allowed the division to support a wider range of aviation clients with expert kitchen equipment maintenance, troubleshooting and technical services, whilst reinforcing Transguard's role in supporting the back-of-house operations of the UAE's busiest transport hubs. KMS also continued to provide essential support to many of the UAE's most prominent culinary operators. From Michelin-starred restaurants and high-end dining concepts to major cloud kitchens and hotel groups, the division played a critical role in ensuring uninterrupted service standards and equipment performance in some of the country's most demanding food production environments. This expanding portfolio reflects the confidence that clients place in KMS' specialised technical expertise and fast turnaround capability.



Looking ahead, the division is preparing to launch a training and apprenticeship programme that will further strengthen its talent pipeline and ensure the long-term sustainability of skilled technical operations. This initiative will help develop the next generation of certified kitchen technicians equipped to meet the needs of restaurants, hotels and aviation clients across the UAE.

With strong multi-year growth, sector-wide expansion and a commitment to developing technical talent, FY25/26 marks another important step in the evolution of Kitchen Maintenance Solutions.

FY25/26 marked a significant shift for Transguard Delivery as the division completed a full technology modernisation whilst expanding its presence in the UAE's fast-paced last-mile sector. With rising demand for scalable courier support, the division strengthened both its digital capability and operational capacity.

The division's digital upgrades played a central role in enabling this expansion. Emirates ID integration with our delivery system opened up opportunities within both the financial and valuables handling sectors. A new CRM system has improved communication and tracking across the entire rider network, whilst route



optimisation technology has reduced delivery times and improved overall fleet productivity. Performance dashboards now offer clients a clearer view of operational metrics, enabling data-driven decisions and more efficient resource planning.

Together, these advances have positioned Transguard Delivery as a stronger, more technology-enabled partner for organisations that rely on fast, dependable and scalable last-mile solutions. FY25/26 set the foundation for future growth as the division continues to support some of the UAE's most dynamic industries with upgraded digital capability and an expanding workforce.



TASTE OF HOME

Taste of Home continued its impressive growth in FY25/26, expanding its client base, strengthening its operational capacity and supporting an increasing number of major events and corporate partners across the UAE. With demand rising for high-quality, cost-effective staff catering, the division delivered record performance across both revenue and output. For example, Taste of Home achieved 27% revenue growth in FY24/25 followed by an impressive 55% surge in FY25/26, marking one of the strongest growth periods since its establishment in 2019.

This year Taste of Home secured several notable contracts that further broadened its portfolio. New agreements were awarded to supply staff meals to Pullman DDC Hotel, Emirates Flight Catering Linencraft, Binghatti Construction, Mapei Construction Chemicals and Senor Pepe Foodstuffs. These wins reinforce the division's ability to support a diverse client base spanning hospitality, logistics, construction and food production. The division also continued to supply meals for some of the UAE's highest-profile events including the Emirates Dubai Rugby 7s and the Untold Festival.



Taste of Home remained a trusted catering partner for Transguard's wider operations as well: The team supplied staff meals during the Dubai Desert Classic golf event and supported Transguard Security Services teams at the HSBC Golf Championships and DP World Tour events.

 **55%**
Growth in FY25/26

 **11 Million**
in new and renewed catering contracts



Operational excellence remained central to the division's success. Taste of Home maintained its Dubai Municipality Grade B rating and upheld its ISO 22000 certification, underscoring its commitment to food safety, hygiene and quality. The division also demonstrated its ability to scale during peak demand, delivering 350,000 iftar and suhoor meals during Ramadan 2026.

These achievements build on the division's continued commercial momentum, which was highlighted in December 2025 when Taste of Home announced **₹11 million** in new and renewed catering contracts over a four-month period.

Operating out of its 3,500 square metre ISO- certified facility in Dubai Investment Park, Taste of Home produces millions of meals each month to support blue collar teams, corporate offices, schools, restaurants and major events.

With sustained revenue growth, high-profile contract wins and a strong operational foundation, FY25/26 was a defining year for Taste of Home as it continues to play a vital role in supporting the UAE's workforce and events sectors. This was particularly evident during March's regional conflict when the division experienced no disruption to operations and in fact provided additional meals to those with extended duties at Dubai Airport.



CORPORATE SOCIAL RESPONSIBILITY

FY25/26 was a defining year for Transguard's Corporate Social Responsibility programme as we continued to invest in the wellbeing, empowerment and engagement of our 78,500-strong workforce whilst expanding our support for community initiatives across the UAE. Our commitment to creating meaningful experiences for colleagues was reflected in the success of two Olympics-themed events that welcomed more than 1,000 site-based athletes, celebrating teamwork, diversity and sportsmanship. We also brought nearly 5,000 colleagues together for a full day carnival at Al Forsan Park in Expo City Dubai, an event delivered with the support of more than 200 head office volunteers.

This was also the year we launched the first TG Icon competition, recognising site-based female employees who demonstrated outstanding communication, confidence and self-expression. The initiative highlighted the incredible talent within our workforce and reinforced our ongoing commitment to gender inclusion and employee empowerment. We continued to enhance wellbeing across our accommodations by distributing 173,000 sanitary napkins throughout the year to support female residents. We also

introduced monthly ice cream distributions during the three hottest months of the year as a gesture of appreciation to our hardworking colleagues. Health awareness remained a priority, with breast cancer and testicular cancer education sessions held across male and female accommodations. Our wellbeing efforts expanded further this year as we coordinated with partners to provide free eye tests for all site-based and management employees. To support financial wellbeing, we partnered with organisations such as Emirates Group to deliver financial literacy courses for site-based colleagues, teaching them how to avoid scams, strengthen money management habits and make informed personal financial decisions. To foster community and self expression, we held multiple TG's Got Talent competitions for male and female residents and our dedicated Personal Trainer delivered regular fitness sessions in our accommodation gyms to encourage active, healthy lifestyles.

 **5K**
Events held for our site-based colleagues

Our CSR efforts extended beyond our internal community to the wider UAE. In December, 100 HQ-based employees participated in the Clean UAE initiative, helping to remove waste from desert areas and support national environmental efforts. We also sponsored the Abu Dhabi Harlequins rugby team, reinforcing our commitment to grassroots sport, and partnered with SK Football Academy to host a morning of football for the students of the Special Needs Future Development Center,

creating an inclusive opportunity for children of determination to enjoy sport in a supportive environment.

Through large-scale employee engagement, targeted wellbeing initiatives and meaningful community partnerships, FY25/26 demonstrated Transguard's commitment to creating positive impact both within our workforce and all across the UAE.



The 2025 Transguard Icon pageant was a first-of-its-kind event for our site-based female employees that recognised outstanding communication, confidence and self-expression.





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